

A system implementation is a huge undertaking.

Wiss' Technology Advisory Team can support your internal implementation team with technology professionals who have experience with a variety of software systems. Wiss can provide these services to support the successful implementation of your selected software:

Functional Area	Consideration
<p>System design: Involvement in discovery sessions to make sure the vendor understands the requirements needed</p>	<p>The Wiss Team will be heavily involved in the design process and can conduct knowledge transfer with implantation teams.</p>
<p>Integrations: Facilitating with your banks, payroll provider, and other systems that need to be connected with the new software</p>	<p>Integrations with third-party systems are dependent upon the technical architecture and availability of pre-built connections.</p>
<p>Data migration: Typically we see clients move over 1 or 2 years of trial balances so YoY and MoM reporting is available.</p>	<p>The extract, transform, and loading (ETL) process is dependent on the cleanliness, format, and scope of the data migration.</p>
<p>Training/Change Management: Proper process documentation and training materials for end users is the key to success.</p>	<p>Software vendors are typically not responsible for training end-users. Wiss can assist in helping develop a formal change management and training plan.</p>
<p>Post Go-Live Support: Wiss can be available and support you with post go-live support. We assist with troubleshooting and process optimization once your team begins transacting in the new tool.</p>	<p>Software vendors typically have post go-live support built into their statement of work. This service is not always included, but it is necessary.</p>

Organizational Change Management

Our approach to OCM is reflected in how we conduct our selection and implementation activities:

- Prepare and inform individuals
- Iterative design process, focused on the future state
- Avoidance of complex design and unnecessary modifications
- Training throughout the project, not just end-user training
- Change impact analysis and planning for the future state prior to go-live



Data Management & Integrations

Having accurate and well-managed data is essential to any organization. Preparation and cleanliness of data are crucial to the success of ERP transformation programs. Wiss helps clients reduce ERP risk by leveraging our experience with addressing data quality challenges, multiple sources of the truth, and multiple systems of data creation and consumption by leveraging our preparation and cleansing process.

1

Identify your Master Data

Not all information qualifies as master data. An organization's master data is critical information pertinent to multiple departments and can benefit from having a common view.

2

Identify your Consumers & Producers

Identify the applications that produce master data and those that consume master data. How is this data stored, updated, and shared? What volume of master data exists?

3

Profile your Data

Anticipate the most pressing anomalies and problems that will arise when you attempt to create a master store of the information.

Steps in Data Warehouse Implementation

